



Kamalgauri Hiru Patil Shikshan Sanstha's

BALASAHEB THACKERAY LAW COLLEGE

Affiliated to University of Mumbai & Approved by BCOI



College Code: 150 / Website: <https://btlawcollege.com> / Contact: 8452082911

Add: Plot No. 73, Sector 17, Talaja Phase-2, Tal. Panvel, Dist. Raigad, Navi Mumbai-410208

Criterion 5

Student Support and Progression

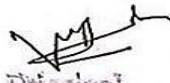
5.1

Student Support

5.1.4 (E)

The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases




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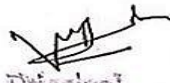


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Mechanism of Grievances




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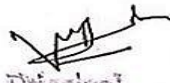
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The Grievance redressal in the college is typically handled by the committee. These are some steps which are followed:

1. Student can submit their grievances in writing in a complaint box, or to the office, or to the teaching faculty member or to the class coordinator.
2. The committee reviews the grievance and decides on the next steps, whether it should investigate or mediate.
3. The committee works to resolve the grievance within reasonable time.
4. The grievance committee then report it to the college administration on the class to be handled.
5. After that college administration decides on the next course of action and informs the students.
6. The grievances are handled in a confidential manner.
7. The process of solving the grievance is fair to ensure the right to be heard and treated without bias.




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